

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Inventors: Maria Theresa Barnes-Leon; Nardo B. Catahan Jr.;  
Shailendra Garg; Ramaswamy Sundararajan

Assignee: Siebel Systems, Inc.

Title: SERVICE REQUEST COMMON OBJECT

Application No.: 10/809,927 Filing Date: March 24, 2004

Examiner: Ho T. Shiu Group Art Unit: 2457

Docket No.: OIC0103US Confirmation No.: 6763

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Austin, Texas  
October 19, 2009

Mail Stop RCE  
Commissioner for Patents  
P. O. Box 1450  
Alexandria, VA 22313-1450

**AMENDMENT AND REMARKS ACCOMPANYING**  
**REQUEST FOR CONTINUED EXAMINATION**

Dear Sir:

This paper and the accompanying Request for Continued Examination (RCE) are being submitted in response to the Final Office Action dated June 19, 2009, having a shortened statutory period set to expire on September 19, 2009. Accompanying this response is a one-month Petition Under 37 C.F.R. § 1.136 for Extension of Time setting a new time for response of October 19, 2009. Further examination and reconsideration are respectfully requested in view of the following amendments and remarks.

**No Amendments to the Specification or Drawings** are presented in this paper.

**Amendments to the Claims** are reflected in the listing of claims which begins on **page 2** of this paper.

**Remarks/Arguments** begin on **page 15** of this paper.